Soft Launch Information

Temporary URL  
http://www.mongoose.pitt.edu/

On behalf of the Swanson School’s Department of Marketing and Communications, we are excited to announce the internal launch of the new Swanson School web site. Because of the complexity of the site as well as the amount of content, we are engaging in an internal beta testing of the site to pinpoint any problems, correct information as well as to delete any content that may be old or outdated. This form is a planning document to allow you to help the web team and identify these issues.

The web team has built a Soft Launch Help Form to allow reporting of any issues online:

http://www.mongoose.pitt.edu/launchhelp

The form can also be accessed via the “launchhelp” link in the footer of the new site.

COMMON ITEMS

There are a number of other items we expect to remedy on a case-by-case basis during and after the launch. Issues with these items are completely normal and expected for a launch of this size. Please use the request form to submit any changes or updates to these items:

1. Aliases:
   Please review your content to make sure all common aliases are in place.
   
   Examples: www.mongoose.pitt.edu/MINING  or www.mongoose.pitt.edu/BIO

2. Profiles:
   If edits are needed, please include a link to the profile along with the requested updates. If a profile needs to be deleted, please include a link to the profile marked for deletion. If a new profile needs to be created, please include all of the necessary information.
   
   Please Note: We are using a new university database for profiles, so that content no longer needs to be input in two different sources. This database is controlled by a group outside of the Swanson School. Implementation will happen on their timeline.

3. Domains:
   Marketing and Communications has been working with Pitt’s EWI to correct all of the domains in their records. However, since their list is not comprehensive, some domains may need special attention. If your EWI domain is not working, simply let us know through the request form. We will work with EWI to fix it.
   
   Please Note: If you bought the domain privately (godaddy, yahoo, etc.) it will need to be updated in the host control panel.
COMMON ITEMS - CONTINUED

4. Unique Items:
If you run into any other issues not mentioned elsewhere, please let us know and we will work with you to remedy the situation.

   Examples: Flickr photo requests, banner photo swaps, announcements, news, events, etc.

5. General Bugs:
If something isn’t working correctly on the website, please let us know. Please include as much information as possible, including the steps taken to cause the bug, and the internet browser you are using.

WHAT HAPPENS TO THE OLD SITE

During this process, the current engineering.pitt.edu site will remain live until we determine the best public launch date, based upon the beta test. Redirects to functionalities such as Google Analytics and SiteImprove are already in place on the new site. However, the servers for both the current Swanson School site and the old engr2 site will eventually be taken offline and no longer accessible via domain name, search engines, etc.